

EXPERIENCES HIGHLIGHT



Awara SkyWay

A cable car ride to enjoy the spectacular bird's-eye view of Genting SkyWorlds.



SKYTROPOLIS INDOOR THEME PARK

With more than 20 rides, Skytropolis promises endless fun for everyone!



Ripley's Believe It or Not! AdventureLand

A unique family edutainment experience for young and old alike.

FOOD & BEVERAGE HIGHLIGHTS



Enjoy a selection of local and western delights with a great view of the Lake of Dreams. (Non-Halal)

LAKESIDE MARKET 湖畔坊



Nothing says British more than a good ol' chippy from the shops. With world-renowned Harry Ramsden, a plate of fish and chips is as authentic as it gets.

HARRY RAMSDEN



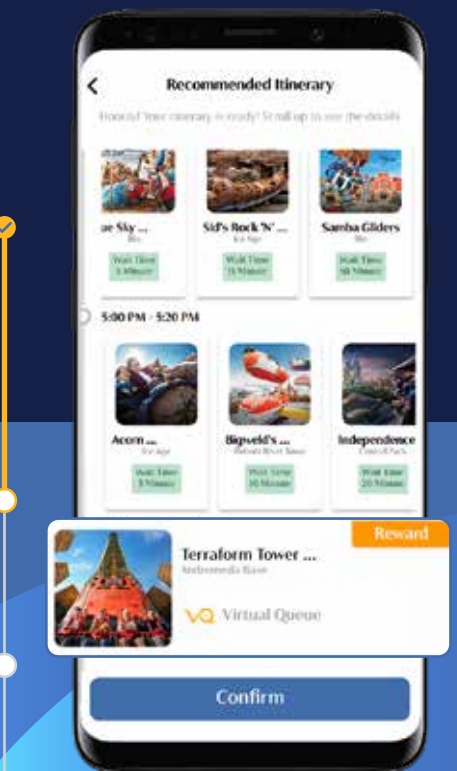
Full-service restaurant offering a tasty selection of authentic Italian cuisines.

TRATTORIA L'Asso SIMPLY ITALIAN

ITINERARY PLANNER

Meet the Itinerary Planner, your personal intelligent assistant designed to plan a personalised day of adventure at Genting SkyWorlds for you! Powered by smart technology, the Itinerary Planner is capable of generating itineraries with just a single tap, using data collected through guest insights and behaviours, your preferences, as well as your VQ reservations.

To maximise your experience at Genting SkyWorlds, the planner allows you to earn rewards such as discount vouchers or additional VQ reservations – all you need to do is check in at the suggested attractions and restaurants. So the more you experience, the more you enjoy!



VQ EXPERIENCE



VQ is our Virtual Queue reservation and itinerary planning service that allows you to make reservations for selected attractions and experiences prior to and during your Genting SkyWorlds visit. Most attractions offer a standby entrance, but some attractions are only available with a VQ reservation. Please check the Genting SkyWorlds app for details.

Step 1



Download the official mobile app and create your own account with your mobile phone number or email address, or login using your Genting Rewards membership ID.

Step 2



After login, select "My Tickets" to scan the QR code on your ticket. Link your ticket to start making VQ reservations.

Step 3



You may create a group in the app by linking the tickets of your family and friends so that you can enjoy the attractions together using the same VQ reservation time slot.

Step 4



Select the attraction you want to make a VQ reservation for, at no additional charge.

Step 5



Confirm your VQ reservation and your booking is successful.

Step 6



To redeem, go to the VQ entrance of the ride/attraction at the stated time slot, then scan the QR code in "My VQ Reservations" on the app.



Photo+ is a unique experience using facial recognition to capture priceless memories of you and your loved ones during your Genting SkyWorlds visit. All you need to do is download the Genting SkyWorlds app to preview all your exciting memories. Get a Photo+ Pass at an affordable price to unlock unlimited, highly-shareable digital content instantly and print them at any of the photo sales locations.



Follow these steps to begin:



Step 1
Download the Genting SkyWorlds app.



Step 2
Go to "My Photo+" and preview all your photo captures on your mobile device.



Step 3
Present your Photo+ QR at any photo sales locations to create your personalised photo mementos.



Share your precious moment in Genting SkyWorlds and get a chance to be featured on our social media by tag @gentingskyworlds and #GSWMemories #GentingSkyWorlds



English



9

EXCITING THEMED WORLDS

ABOVE THE CLOUDS, BEYOND THE IMAGINATION



Begin your adventures above the clouds with the official Genting SkyWorlds app. You can purchase Park Passes, check wait times for rides/attractions and shows, browse the park guide, make VQ reservations, get recommended itineraries and so much more!

TIPS & INFORMATION

Guest Services

Visit the one-stop centre for park information, lost & found, services and assistance including ticket upgrades, pass inquiries and more. Find them at Studio Plaza and SkyAvenue Gateway.

First Aid Services

In case of any emergency, first aid kits are available throughout the park for use by trained medical professionals only. First aid room can be found at Studio Plaza and SkyAvenue Gateway.

Baby Changing Room

Located next to the washrooms at multiple locations around the park with diaper-changing facility.

Automated Teller Machine (ATM)

ATMs are located at Studio Plaza and Asteroid Arcade at Central Park to provide basic service transactions.

Smoking Area

For the comfort of our guests, smoking is allowed at the designated areas only. Please look for the smoking symbol for specific smoking locations or ask a Team Member.

Cashless Payment

Genting SkyWorlds is a cashless theme park. We accept GeMCash, Genting Points, credit/debit card, and QR Pay for all purchases throughout the park.

Package Pickup

Available at Studio Emporium in Studio Plaza. Purchases made anywhere in the park will be sent here.

Stroller & Wheelchair Rental

Strollers and wheelchairs are available for your convenience when visiting Genting SkyWorlds. The facility is located at SkyAvenue Gateway.

Readmission Policy

Guests may re-enter the park within the ticket's validity period by registering their biometric at the turnstile upon arrival or before exiting the park.

Lockers

Store your personal items at an affordable rate while you have fun at Genting SkyWorlds. Find them at Studio Plaza, Rio, Andromeda Base and SkyAvenue Gateway.

Prayer Room

Muslim guests may access prayer rooms located at Rio and SkyAvenue Gateway.

Charging Station

Keep your devices charged and connected at all times. Charging device is available for rent at a fee. Please look for the charging station symbol at Studio Plaza, Andromeda Base, Asteroid Arcade at Central Park, and SkyAvenue Gateway.

Automated External Defibrillators (AED)

In case of any emergency, AEDs are available throughout the park for use by trained medical professionals only.

Wireless Internet Access (Wi-Fi)

To access the complimentary Wi-Fi, simply connect to Genting SkyWorlds network on your personal mobile devices or computer.

Queue Etiquette

Please respect fellow Guests while queuing. Guests should not jump ahead of others in the queue and should be mindful not to bump or push others while waiting.

CCTV

Genting SkyWorlds premise is under video (CCTV) surveillance. Images captured may be shared with law enforcement agencies for safety and security purposes.



Rainy Day Guarantee

If there is inclement weather occurs during your visit, our 'Rainy Day Guarantee' will be activated. Please refer to our official website at gentingskyworlds.com for more details.



Looking for a great place to work? Want to have fun on and off the job? Discover your #careerattthetop here. Scan QR to view vacancies.

We are happy to answer your questions. Look for a Team Member with a Genting SkyWorlds nametag and just ask!



